

## Claiming Centrelink – My Experience

**JobSeeker** Payments replaced Newstart on 20 March 2020  
You must be between 22 and the Age Pension Age.

There is an income test, and asset test & residency requirements.

To read more [click here....](#)

The first step is to **set up a MyGov** account online and click on Centrelink.

You will need to register your “**Intent to Claim**” Centrelink benefits and somebody at Centrelink will get back to you by phone or internet. They are very busy at the moment so be patient

You will need to fill out the detailed online form which is quite extensive.

Once all your work and life details have been detailed for **you and your partner**, you have to upload the supporting documents.

This can be a bit timely, but not impossible to organise, be patient.

Normally you must have a **separation certificate** from your employer before you apply but due to the Coronavirus, Centrelink have temporality waived this requirement.

You will need **bank statements** for every account you have that covers the dates from when you ceased employment until the day you have applied to Centrelink. This may require you to download bank statements from your bank online prior to making the application.

You will be asked to provide your **last payslips**.

In these busy times at Centrelink we are unsure how long it will take to get money trickling into your bank account

Best of luck!